

## @Remote Registration

1. Log in the @Remote Main Servlet and click the **NEW REGISTRATION** tab. The URL is <https://rcg.support.rioh.com/atremotecenter/MainServlet>.

The screenshot shows the @Remote web interface for a 'New Registration'. On the left is a navigation menu with categories like 'Registration', 'Search', 'Counter CSV', 'Supply CSV', 'Service Call', and 'Firmware'. The main content area is titled 'New Registration' and contains a 'Register' button. Below it, a note states 'Fields marked with an asterisk are required.' The form includes several input fields: 'Customer Name/ID' (Miner Atlanta), 'Site Name' (Miner), 'Service Depot Name' (Miner Svc), and 'Operation Calendar' (DEF). There is a 'Registration Number Option' section with a 'Number Of Registrations' field set to 3. Below that is an 'Option' section with fields for 'Address' (Norcross), 'Location' (5122 P'tree), 'Appliance Administrator Name', 'Appliance Administrator Phone', and 'Appliance Administrator E-mail Address'. There are also three 'Note' fields.

2. Once you log in, fill out the information on the RIGHT side on the screen. Click the **REGISTER** tab when done. A pop up box will appear with the registration ID. Copy the **REGISTRATION ID** and paste it somewhere safe (i.e. Word document). You will need this information to put in your MFP's.
3. Log into your target MFP, go to **device management > configurations**. Under the @Remote section find the **RC Gate > Setup RC Gate**.

The image shows a light blue rectangular box representing a configuration menu. On the left is an icon of a gate with three vertical bars. To the right of the icon is the text 'RC Gate'. Below this, there are three menu items, each preceded by a small blue square bullet point: 'Setup RC Gate', 'Update RC Gate Firmware', and 'RC Gate Proxy Server'.

4. Paste the **REGISTRATION NUMBER** into the **REQUEST NO.** box and click **CONFIRM**.

**Remote Communication Gate Setup**

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■ **Status** :Not Programmed


■ **Request No.** :

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5. Once you confirm, you'll get a notification that the information was successful. Click the **OK** tab.

**Remote Communication Gate Setup**

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 **Confirm**

Remote Communication Gate information confirmation was successful.

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6. Now, click the **PROGRAM** tab to complete the program process. **NOTE: This is the second step of the process and MUST be completed.**

### Remote Communication Gate Setup

**Back**   **Confirm**   **Program**

■ Status : Confirmed  
■ Request No. : RDN465000602061368  
■ RC Gate Location : 5122 P'tree

**Back**   **Confirm**   **Program**

7. Once you click the program tab, the registration complete tab will appear.

### Remote Communication Gate Setup

 **Confirm**

Registration is successfully complete.

**OK**

8. The completed screen should look like this. The status should say **"REGISTERED"** and the **"REQUEST NO."** should be visible.

The screenshot shows a light blue web interface titled "Remote Communication Gate Setup". At the top left is a "Back" button. Below it, the status is displayed as "Registered" and the request number as "RDN465000602061368". A second "Back" button is located at the bottom left of the content area.

Remote Communication Gate Setup	
<a href="#">Back</a>	
■ Status	:Registered
■ Request No.	:RDN465000602061368
<a href="#">Back</a>	