

How to Improve Hot Spot Print Time

The cloud service is an essentially a cloud print server. The rendering engines in the cloud are quite powerful and provide high availability and speed.

The typical reasons the jobs are slow are size of the print job, **speed of both the submission internet and printer internet**, and setup of the cloud service. Normally with the Hotspot Software the machines are defaulted to Poll the cloud every 60 seconds which could result in several minutes print time if the printer recently polled the cloud service.

With the later versions of the Hotspot Software, the service is now able to advise a printer there is a job ready for download and the speed could potentially be improved by 1 minute.

When the technician sets up the embedded software have them contact the support desk to see how to setup the Push Notification and job interval. The current new portal defaults are 60 seconds and can be adjusted on the portal by the technician setting it up. This will result in more network traffic even though the size of the notification is very small it would be more frequent.