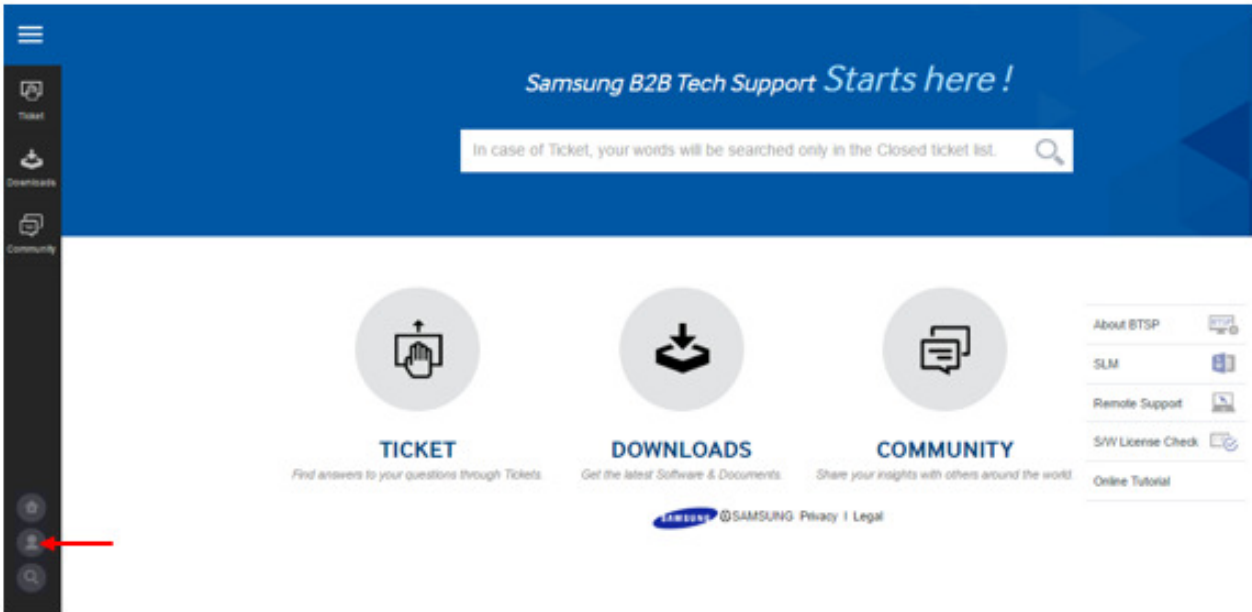
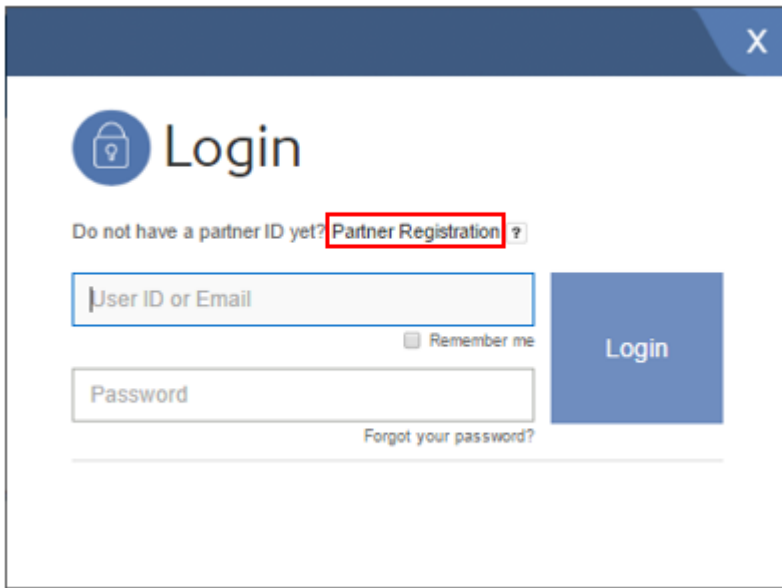


How to Register an account in BTSP

1. Launch the BTSP site <https://btsp.samsungsbn.com> then click on the Login button in the column on the left



2. In the window that appears, click on Partner Registration



3. On the Partner Registration Screen, Click the Drop Down arrow and select United States. Read the Terms of Use and Privacy Policy statements and click the check box confirming that you agree with the statements, then click Next

Partner Registration

Agreement **Your Information** **Submitted**

Please select the Samsung's subsidiary in your business country.

United States **Samsung Electronics America, INC.**

Samsung B2B Technical Support Portal Terms of Use

1. Agreement between Samsung and the User

1.1. In this document:

- (a) "We", "us", or "Samsung" means Samsung Electronics Co., Ltd, whose principal place of business is at 129, Samsung-ro, Yeongtong-gu, Suwon-si, Gyeonggi-do, Korea; and
- (b) "User" or "you" means a user of Samsung's B2B Technical Support Portal (collectively, "BTSP") service

I acknowledge that my information will be processed in accordance with the Portal Terms & Conditions.

Samsung B2B Technical Support Portal Privacy Policy

Effective: 2015. 11. 30

Samsung Electronics Co., Ltd. and our affiliates ("Samsung," "we," "us," "our") know how important privacy is to its customers and their employees and partners, and we strive to be clear about how we collect, use, disclose, transfer and store your information. This Privacy Policy provides an overview of our information practices with respect to personal information collected through <http://btsp.samsungsbn.com> or other services that link or refer to this Privacy Policy (collectively, the "Business Services"). It is important that you check back often for updates to this Privacy Policy. If we update this Privacy Policy, we will let you know about changes we consider to be material by placing a notice on this website or relevant services. By accessing or using our services after we have placed such a notice, you consent to the new practice(s) identified in the update. You can check the "effective date" posted at the top to see when this Privacy Policy was last updated.

I acknowledge that my information will be processed in accordance with the Portal Privacy Policy.

Next **Close**

4. Under the Your Information Tab, fill in all of the required information indicated by the asterisk

Partner Registration

Agreement **Your Information** Submitted

Company Information

* Required Information.

Company Name * **1**

Address / Street * **2** City / State * **3**

Country * **4** Zipcode * **5**

Phone(Office) * **6**

Product Coverage * **7**

1. Company Name
2. Address/Street
3. City/State
4. Country
5. Zip Code
6. Phone
7. Under Product Coverage, use the drop down arrow to select Printers

5. Under the Your Information Tab, fill in all of the required information indicated by the asterisk (continued)

User Information

User ID(Email)* **8** Duplication Check

First Name* **9** Last Name* **10**

Main Product* **11** Select

Phone(Mobile)* **12** Phone(Office)* **13** Ext.

1- 1- Previous **Submit** Close

- 8. User ID (Email). **Important - after typing in the email address, click the Duplication Check Button before proceeding**
- 9. First Name
- 10. Last Name
- 11. Main Product - Select Printer
- 12. Mobile Phone
- 13. Office Phone

6. After completing steps 1-13, click the Submit Button. You will receive an email from the BTSP Administrators verifying the account with a temporary password.