

Konica Minolta Color Things to Know

Always Run C-M-Y-K test prints**

1.Service Mode 2.Test Mode 3 Half Tone 4.C-M-Y-K (Run 2 times. 1st at 255(default), 2nd time touch clear, enter 50)

*****This will split your colors to determine if it's a bad Image Unit or Transfer Belt/Fuser*****

Gradation Adjustment**

If colors are off or you replace Image Unit or Transfer Belt run Gradation Adjustment

1.Service Mode 2.Process Adj. 3. Gradation Adj. 4. Stabilize 5.** Some machines differ**. You may have to pick Gradation Mode, Resolution Mode, Hi Compression Mode. Some you pick the size paper you want to run. 6. Press start/Get test print. 7. Place test print on glass with about 5 blank pages behind it. 8. Press start/Scans test pattern. 8. Run at least twice for each mode.

*****Resetting Codes*****

Some codes can be reset by opening and closing front door

Other Codes, Turn power off hold down either reset button or utility button (depending on model) while you turn the machine on. The screen will change to Trouble Reset. Touch Trouble Reset, turn machine Off/On.

Image UnitsTransfer Belts*** Fusers*****

If machine calls for IMAGE UNITS and the quality looks good and the C-M-Y-K test prints look good

CHANGE CHIPS

If machine calls for TRANSFER BELT / FUSER.

Older machines, you can replace fuses. (**PP2165** Fuse for fusers) (**KH2468** fuse for Transfer Belts)

Newer Machines 1. Go to Service Mode 2. Counter 3. Select New Release 4. Pick Transfer Belt/Fuser, open front door 5. Touch Start Button to reset.

This can save us A LOT of MONEY for BIGGER bonuses

*****MFP&PRINTER CONTROL board*****On 4 Series Machines.

DO NOT just replace these boards ***There is a procedure that must be done before removing old board. Check SSD or Manuals

SSD(NVRAM)

On 4 Series machines, if it continually reboots. Call KM tech support open ticket. You have to have ticket # to give Hank to order SSD(NVRAM)

KM Mobile

Onyxweb.mykonicaminolta.com/KB/Search/Index

1.Upper right corner (Login) 2. Knowledge tab(pick machine / search problem) 3. Info tab (Mobile Manuals(good place to look up codes/relevant parts to code)

***When in doubt Call Scott Depew, Chad Clifton, or Kevin Daniel *** GO OVER THIS SHEET 1st ***