

# Kyocera

For everyone who isn't aware that we do service this product please be aware that we do service on the Kyocera printers.

Yes we do, they are a part of our MPS(managed Print Services) contracts.

The machines come with a 3 year warranty on ALL parts including feed rollers. We also receive labor reimbursement for the calls which varies depending on the model.

It is VERY IMPORTANT that we follow the procedure and it may seem difficult but I think everyone can handle it.

You will need to call Impression solutions @ 866-275-9213, Option 1 and they will help diagnose and walk you through the warranty process.

Once they walk you thru it then Patti or I need to be informed because I think they give you a claim # so we can track the labor reimbursement .

Thanks

 MILNER

*Randy King*

Regional Service Manager  
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